

Statement from Cinnamon Grand Colombo

13th November 2020

The health and safety of our guests and team members is of utmost importance to us. Cinnamon Grand Colombo has maintained standard safety processes from the onset of the COVID-19 pandemic and will continue to do so. As a further precautionary measure, along with other hotels and resorts in the Cinnamon chain and the John Keells Group, we have been conducting random PCR testing of team members weekly from the early stages of the second wave, to minimise the impact and spread of the virus.

One of our team members attached to the Angsana Gym tested positive for COVID-19, on 12th November. As such, the Angsana Gym has been temporarily closed until such time we are allowed to open under the direction and guidance of the Public Health Inspector (PHI) and Ministry of Health (MOH). First and second contacts of the team member are being identified and PCR tests will be carried out.

Given the current situation, we have taken precautionary measures to isolate and disinfect potential areas of exposure within the property, in keeping with the guidelines of the Epidemiology Unit of the MOH. We are also working closely with the relevant authorities to adhere to necessary procedures for contact tracing, quarantine, and care for team members, whilst continuing PCR testing to minimise the impact and curb the spread of the virus.

Protocols to maintain strict adherence to MOH directives and guidelines in implementing the safety protocols and measures for COVID-19 throughout the property will continue to be carried out to ensure that business operations continue.

We are committed to respecting the privacy of our loyal guests and committed team members, and kindly request your support in doing the same. The unaffected areas of the Hotel will remain open, adhering to all safety standards.

The Management