



IMPORTANT INFORMATION AS THE CORONAVIRUS (COVID-19) CONTINUES TO EVOLVE.

Travel Safety

All Cinnamon Hotels & Resorts follow a comprehensive protocol to ensure that high standards for hygiene and cleanliness are met. The Hotel's teams monitor the latest guidelines issued by the World Health Organization and local government authorities. Steps taken include monitoring the health and safety of our guests as well as our ambassadors (staff), along with additional measures during housekeeping and laundry sanitization.

Deep cleaning of all rooms and public spaces is done on a frequent basis and all housekeeping teams are trained and updated on the latest guidelines.

Our head office in Colombo has a coordination and communication task force, which will continue to feed information to all hotels and resorts' teams in Sri Lanka and Maldives on the latest news and protocols.

The hotel team is trained to follow the official protocols instituted by medical and government authorities to limit the spread of the virus and are equipped to handle any emergencies regarding such cases.

We are monitoring the situation and will provide regular updates on this channel as and when they are available.

Travel Flexibility

We are committed to offering you flexible booking options. All existing reservations and new reservations, until May 31, 2020, for any future arrival date, can be changed or cancelled at no charge up to 24 hours before your scheduled arrival.

Any questions at all, please contact us at:

Email: info@cinnamonhotels.com

Hotline: +94 11 216 1161
