

25th April 2019

Dear Friends and Partners

The explosions on Easter morning, one of which was at the Taprobane restaurant in one of our Cinnamon properties in Colombo, claimed precious lives and injured many. We, as one family, were shocked by this senseless act which took away many lives, which include our team members and guests. The injured are still receiving medical treatment at hospitals. It has been a trying time for all of us, as we mourn the deaths and tend to the injured, along with the family members of the affected persons.

As intimated earlier, at the time of the incident, our immediate priority was to assist the injured. The quick and speedy action and the role played by our team, in assisting with emergency medical evacuations for those affected was truly remarkable. This extraordinary attitude and response at a time of strife, including the securing of Cinnamon Grand and all Cinnamon hotels, gave comfort to our guests, as seen from most of the guests at Cinnamon Grand opting to remain at the hotel. The hotel itself, remained operational throughout, for in-house guests.

In the aftermath of this tragedy, security measures have been enhanced and additional safety measures introduced, in consultation with the authorities and security experts, to ensure the safety of our guests and team members. All other Cinnamon City and Resort Hotels, although not affected, have been aligned with these new security measures. Cinnamon Grand has commenced taking new bookings from 22nd April 2019 and all its restaurants - excluding those in the affected area on the lower ground floor at the rear of the hotel, will open to the public from 29th April 2019. All prior bookings for banquets and rooms continue as planned.

We believe it is our responsibility to display resilience and continue to contribute towards the development of the tourism industry and the country overall. We look forward to your continued support during this time of crisis to ensure the return to normalcy of the industry at the earliest, as it fuels the lives of thousands and the economy of Sri Lanka. This would no doubt be a fitting tribute to those who lost lives and were injured due to this heinous act.

Our warmest regards,


Jit Gunaratne
President
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